

bout the Company.

MSI Insurance Companies consists of a group of insurance companies:

- ▲ Mutual Service Casualty Insurance Company
- Mutual Service Life Insurance Company
- ▲ Modern Service Insurance Company
- ▲ MSI Insurance Company and
- Mutual Service Cooperative, MSI's fiscal agent, which provides the voting structure for the organization's leadership.

The companies' core businesses include:

 Commercial Agribusiness and Group Coverages

> Specialized property/casualty and group life/health insurance products and risk management services for agribusiness and cooperative organizations throughout the United States.

▲ Personal Lines

All lines of personal insurance distributed through a professional exclusive agency force serving five states in the Upper Midwest and California. Primary focus includes auto, home and life insurance.

Pension

Full service low cost group pension plans for small- to medium-sized companies.

MSI Insurance Companies provide financial security through customer-focused insurance and risk management services.

Our rich cooperative heritage ensures we will always provide a "good value" to our customers.

The companies are licensed in 43 states and Washington, D.C.

President's Message

To our Policyowners . . .

Your companies did well in 1991. We achieved a gain from operations of \$10.5 million, before taxes and capital gains and losses, despite a \$2.1 million catastrophe fire loss and \$1.0 million in unplanned state assessments. Combined operating surplus increased by more than 12 percent, to \$112 million, a new record. Based upon preliminary data, we outperformed the industry in a number of key areas, including our property-casualty combined ratio of 106.9 percent.

Operations

A key objective during the year was to continue to shift our efforts and resources to our three core businesses: personal and family insurance in the Upper Midwest and in a targeted territory on the Pacific Coast, insurance and risk management services for commercial agribusiness firms throughout the United States, and defined benefit pension plans for our agribusiness customers and selected businesses in other industries. In 1991, these three primary businesses produced 94 percent of our premium, a significant increase from the 70 percent of just three years ago.

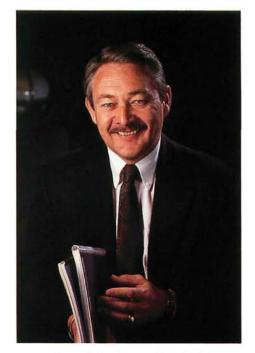
We are particularly proud of the MSI exclusive agents who serve our personal and family policyowners. These Total Client Service agents have increased their average sales by 16 percent for our primary property/casualty product and 20 percent for our primary life insurance product during the last two years. At year end, the size of this agency force had increased by 5 percent over last year.

MSI's commercial agribusiness results were also exciting. We increased property/casualty policies-in-force by 12 percent, and pension accounts by 4 percent. New annualized pension premium increased by 42 percent.

A critical measure of business performance is customer retention. During 1991, MSI's commercial agribusiness clients renewed their property/casualty coverages with MSI more than 91 percent of the time. This is far above the average for our competitors, and perhaps the best record in the industry. This is strong proof that our efforts to align services to meet the preferences of these customers, and our efforts to price consistently throughout industry cycles, are seen as important advantages by our policyowners and sponsors.

Financial results

The MSI companies also meaningfully improved their financial strength during 1991. All three companies increased assets, and the year-end combined total of \$755 million is \$30 million higher than a year ago. This is a new record.



James F. Van Houten, CLU, CPCU

Mutual Service Life had another good year, with a gain from operations of \$3.8 million. Your life company was able to do this despite unplanned assessments of more than \$1.0 million from the states of Minnesota, Wisconsin and Indiana to ensure that the policyowners of failed Executive Life, Midwest Life and Mutual Security Life received their promised benefits, and from the Minnesota Comprehensive Health Association for medical care for people without health insurance.

Mutual Service Life also made important balance sheet improvements. Commercial mortgages and real estate, which represented a higher portion of invested assets than management believed was prudent, were reduced by \$14.5 million. Year-end mortgage delinquencies of 1.3 percent were only about one-fourth as high as the third quarter industry average of 5.6 percent. Our total mortgage delinquency and foreclosure rate of 2.9 percent was also much better than the industry's average of about 7 percent.

Another indication of the improved strength and stability of Mutual Service Life is its performance on the two new measures recently adopted by the National Association of Insurance Commissioners. The first of these, the Asset Valuation Reserve/Interest Maintenance Reserve, is more stringent than the old Mandatory Securities Valuation Reserve because it includes all invested assets. Though these new reserves are not mandatory until next year, Mutual Service Life already exceeds their requirements. The second new measure is the National Association of Insurance Commissioners' Risk-Based Capital formula. This formula is to be tested throughout 1992, and its purpose is to more accurately determine the amount of surplus each company needs to guarantee the risk associated with its investments and policyowner obligations. Based on the Minnesota formula, your life company is well over 100 percent of the risk-based capital surplus target.

Mutual Service Casualty Insurance Company had its sixth straight year of excellent earnings, with a gain from operations of \$5.7 million. This performance was accomplished despite a \$2.1 million catastrophe loss due to the Oakland, California, fire. Because of the strength of its investments, Mutual Service Casualty increased its surplus by \$10.7 million during the year.

MSI's smaller casualty insurer, Modern Service Insurance Company, also did well. Its \$1.0 million gain from operations increased its stockholders' equity to a total of \$10.6 million.

Cooperative and community assistance

Providing support to cooperative enterprise and helping to meet community needs is an important part of MSI's culture and heritage.

During the year the Mutual Service Fund of the MSI Insurance Foundation made grants totaling \$76,160 to projects supporting the cooperative way of doing business. The largest grant, the first of two totaling \$50,000, was \$25,000 to the Cooperative Development Foundation to establish a center for cooperative rural housing for seniors.

The charitable and community portion of the Foundation contributed an additional \$110,000 to benefit the community at large. MSI's contribution of \$73,600 to the United Way was in addition to our individual employees' pledges of \$57,000.

Looking ahead

Results were good in 1991 by any measure. All companies performed profitably, and we significantly strengthened our position in our core businesses. Your companies' financial strength as measured by both assets and surplus are at alltime highs. However, there are a number of challenges ahead.

Many of MSI's commercial customers are small businesses located in rural areas. It is these enterprises which are most threatened by quick and unreasoned health care legislative actions. MSI is actively involved in this issue, and the profitable management of our customers' group health products remains both an opportunity and a challenge in the present environment. The profitability of personal automobile and home insurance policies continues to disappoint the industry, and a number of companies have discontinued this business in selected states. MSI is well positioned in these lines as compared to the industry. However, the environment is dynamic and also requires priority management.

The third challenge is the pressure on asset values which results from the general slow-down in the economy. MSI's aggressive balance sheet strengthening during the past two years provides a solid base from which to deal with this environment. However, prudence dictates that management evaluate each new project and expenditure with more than the usual caution during this period.

As we enter 1992 your companies are prepared to deal with all of the challenges that lie ahead. We have a strong financial base, we continue to excel at providing service and retaining customers in our three core businesses, and we have a clear direction for the future. Our expenses remain under control and our employees and agents are trying to "Think like a customer" in all they do.

On behalf of the employees, agents, and management at MSI, I pledge to our policyowners and sponsors, that we shall continue to dedicate ourselves to providing risk management services and insurance relationships that are noticeably superior.

James F. Van Houten

James F. Van Houten, CLU, CPCU President and Chief Executive Officer

-Consolidated Financial Highlights

Operations	1	991	1	990
Total Revenue	\$264.6	million	\$278.8	million
Total Premium Earned	192.7	million	201.0	million
Gain from Operations	10.5	million	10.0	million**
Addition to Operating Surplus	11.6	million	7.1	million
Financial Position				
Invested Assets	\$661	million	\$645	million
Total Assets	755	million	725	million
Policyholder Liabilities	623	million	607	million
Total Liabilities	656	million	639	million
Total Policyowner's Surplus	99	million	86	million
Total Operating Surplus*	112	million	100	million

*Policyowner's Surplus plus Valuation/Conditional Reserves **Excludes extraordinary dividends received from Modern Service

Operations Highlights

▲ Assets increased by \$30 million to \$755 million, a new record.

▲ Combined operating surplus increased by 12 percent to \$112 million, a new record.

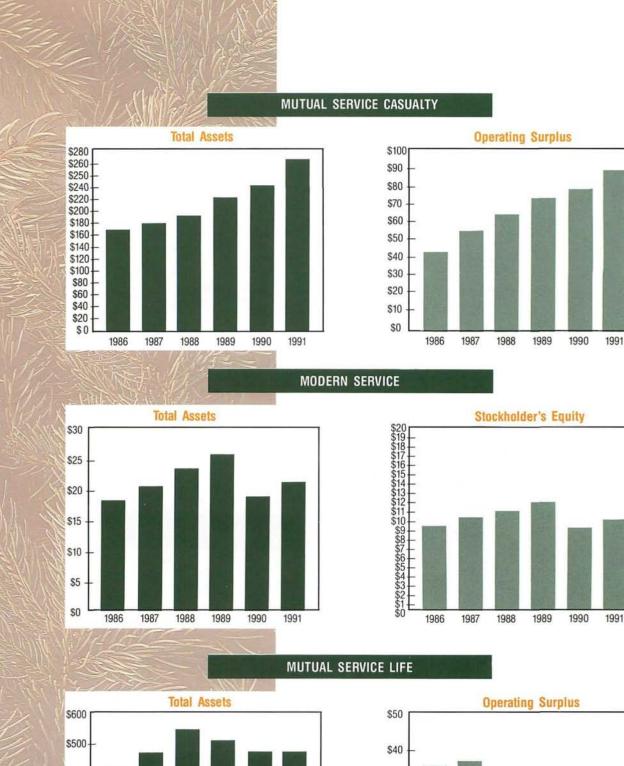
▲ Commercial written premium totaled \$112.8 million.

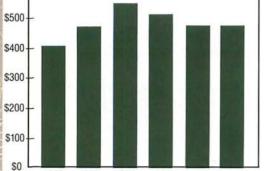
A Personal and family insurance written premium totaled \$88.6 million.

▲ The introduction of Health Focus enabled smaller rural and agribusiness employers to offer their employees cost effective medical insurance.

▲ Eighty-five additional employers offered their employees the opportunity to save for retirement security with MSI 401(k) plans.







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\$40 \$30 \$20 \$10 \$0 1986 1987 1988 1989 1990 1991

Commercial and Agribusiness Lines: Focused on Customer Needs

This division includes commercial property/casualty insurance and risk management services for agribusinesses and group life/health insurance for rural-based businesses.

MSI's commercial agribusiness markets range from:

- ▲ local farm supply/grain elevator cooperatives and other retail agribusinesses
- mid-size fruit and vegetable growers and packinghouses
- large national and regional customers like CENEX, Land O'Lakes, GROWMARK, Sunkist Growers, MFA, and MFA Oil, each with networks of local cooperative affiliates.

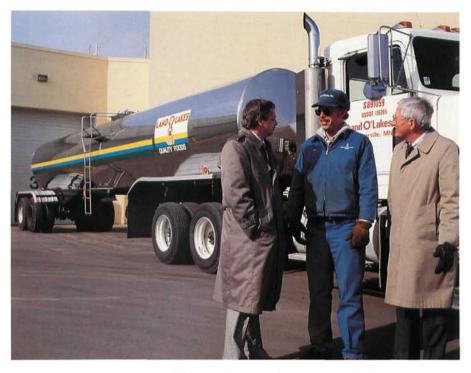
These customers are served by MSI's agribusiness risk management specialists. MSI uses a variety of distribution channels to accommodate each customer's preferences and needs. A home-office based sales team coordinates distribution with agencies owned and controlled by cooperatives such as Ag Agency and Terminal Agency, large independent agencies such as Buckman-Mitchell, Lundberg and Associates and McDonald Insurance, and national brokers such as Frank B. Hall, Arthur J. Gallagher & Co., Marsh & McLennan, Johnson & Higgins, Alexander and Alexander, and others. A field-based employee sales team serves local cooperatives and retail agribusinesses on a direct basis in Ohio and Michigan.

After-the-sale service

MSI's commercial specialists include underwriting, risk control and claims personnel who know and respond to our customers' needs. A customer retention rate in excess of 90 percent is a good indication that MSI excels in delivering what is most important — long-term commitment to customers, prompt and fair claims service, risk control expertise, and fair and consistent pricing throughout industry cycles. In 1992, MSI is expanding its product line to include Directors and Officers Liability coverages for local cooperatives and Grain Warehouse Bonds for country elevators.

Group life/health services

MSI's group life/health department consists of two sales teams. One team works with cooperatively-owned agencies and other brokers serving our traditional markets. The other team consists of field-based employees selling directly to rural businesses in select areas of Wisconsin, Illinois and Iowa. Both teams offer cost-effective health insurance to businesses whose employees depend on rural health care providers.



MSI senior loss control representative John Sasse, right, meets with Land O'Lakes driver Ken Cartstensen, center, and Roger Nordvedt, milk assembly manager, at the Dairy Fresh plant in Woodbury, Minn.

In 1991, MSI introduced Health Focus, a health care package designed for small- and medium-sized employers in rural America. The program provides employers flexibility in choosing comprehensive health care programs for their employees while using community doctors and hospitals. MSI representatives provide local consultation in designing and recommending options to employers.

Why it works

Dedicate all your efforts to a specific group of customers and respond to their needs — it's age-old advice — and it works at MSI in the Commercial and Agribusiness division.



Pension Products: Focused on Low Cost



MSI pension professionals provide low-cost IRS-qualified retirement plans for MSI's agribusiness customers, and other targeted small businesses and their employees.

The types of businesses in the MSI pension family are:

- ▲ local and regional cooperatives
- corporations including tool and die works, hardware, retail, grocery, and
- professional associations of attorneys, physicians and architects.

Low-cost provider

The MSI 401(k) plan enables small businesses to offer their employees the opportunity to save for their retirement at the lowest cost to the employer. MSI is able to keep the employer cost low because the MSI 401(k) is a complete package, with MSI assuming responsibility for:

- ▲ the legal documents. For the employer, there are no lawyers' fees for setting up the plan.
- administration. There is no employer record keeping, either for the individual employee accounts or for the government.
- ▲ funding. Investments are managed by the highly respected firms of Duff & Phelps and Investment Advisers Inc. Employees may choose between a balanced fund of stocks and bonds (Separate Account A), an equity fund weighted toward stocks, (Separate Account B), or the Fixed Account, which offers a fixed interest rate.
- ▲ communications. MSI pension specialists conduct meetings to introduce the plan to employees and provide all printed information about the plan, quarterly statements for each employee and individual projections on what each may expect to receive at retirement.

Service is Top Priority

Timely and accurate service is an MSI priority. Performance on internal standards is monitored with a 98 percent monthly compliance record.

Profit sharing, company match and IRS-qualified

"The MSI 401(k) plan is an excellent low cost way for employers to attract and retain competent workers," said Pension Sales Diretor Steve White.

Employers have the option of using MSI pension plans for profit sharing, and often also match employee contributions. Because the MSI plan is IRS qualified, all earnings and contributions from employers and employees accumulate tax deferred, returning a yield difficult to match in other investments.



MSI pension representative Scott Brandt, center, discusses the Minnesota Conway Fire and Safety Inc. 401(k) plan with President Richard Burt, left, and Jim Bachmann, controller.

Personal Lines: Focused on Total Client Service



MSI Insurance is a family commitment for the Conrads — from right: father, Jerry, and sons, Jeff and Scott. Their neighborhood office in Apple Valley, Minn., is conveniently located for suburban policyowners south of St. Paul. **"I** was very pleased with the service we received." "I am glad to know that in the turmoil of insurance companies, there is one that works." "Your representative was very knowledgable and helpful." "We have been customers for years and MSI has always been there when we needed it." These are the voices of experience — customers who have experienced MSI's unique Total Client Service. For more than half a century, MSI has "been there" for their personal insurance policyowners.

MSI takes a common sense approach. It makes sense to hire quality people, train them well, and design products and services specifically for their clients. MSI's portfolio of common sense products includes: automobile, home, whole life, health, annuity, boat, RVs — you name it.

Innovative products

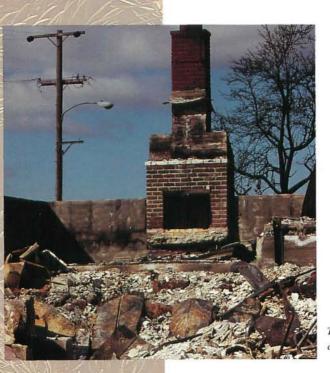
In 1991, MSI introduced ValuGuard — a coverage for newer cars, which provides a new replacement car of similar make and model if the insured car cannot be reasonably repaired. For life insurance, MSI saves money for those insureds who adopt healthful lifestyles. Preferred risks — those who don't smoke and do exercise regularly, for instance — can receive lower premium rates.

> MSI agents, easily accessible in neighborhood offices near their customers, are highly trained professionals who have learned to listen to clients. MSI's comprehensive Family Security Review assures customers they are receiving the right amount of protection for all their family needs, now and as the family's situation changes in the future.

One policyowner wrote, "I feel. . . very secure in having all my insurance with MSI." That's a feeling shared by many MSI insureds.



The Oakland fire in 1991 was the largest catastrophe in MSI's history.



Mutual Service Casualty Insurance Company

FINANCIAL STATEMENTS

BALANCE SHEETS (UNAUDITED)

	DECEMBER 31		
ASSETS	1991	1990	
Bonds	\$ 174,194,512	\$ 158,145,178	
Preferred and Common Stocks	23,654,200	15,224,713	
Mortgage Loans	5,884,759	3,632,927	
Real Estate	10,459,172	12,046,535	
Investments in Subsidiaries and Affiliates	16,272,764	16,485,561	
Short-term Investments	7,723,845	8,597,714	
Cash		672,163	
Premiums Receivable	22,757,261	17,748,349	
Receivable from Reinsurers	1,695,087	1,614,148	
Accrued Investment Income	4,680,442	4,125,059	
Due From Affiliates	1,698,515	3,455,066	
Other Assets	374,347	255,043	
TOTAL ASSETS	\$ 269,394,904	\$ 242,002,456	

LIABILITIES AND POLICYOWNERS' SURPLUS

TOTAL LIABILITIES AND POLICYOWNERS' SURPLUS	\$ 269,394,904	\$ 242,002,456
TOTAL POLICYOWNERS' SURPLUS	87,772,789	77,102,615
Unassigned Surplus	86,522,789	75,852,615
Guaranty Funds	1,250,000	1,250,000
POLICYOWNERS' SURPLUS		
TOTAL LIABILITIES	181,622,115	164,899,841
Conditional Reserves	2,127,294	2,062,054
Due to Affiliates	1,726,568	5,101,051
Overdraft	247,016	
Accrued Expenses and Other Liabilities	7,962,011	5,228,242
Reinsurance Liabilities	1,925,140	818,430
Unearned Premiums	46,151,166	40,065,176
Reserves for Losses and Loss Adjustment Expenses	\$ 121,482,920	\$ 111,624,888

FINANCIAL STATEMENTS

STATEMENTS OF OPERATIONS (UNAUDITED)

	YEAR ENDED DECEMBER 3 1991 1990			
UNDERWRITING				
Premiums Written and Assumed	\$ 149,343,482	\$ 153,760,600		
Less Reinsurance Ceded	13,207,563	17,298,226		
Net Premiums Written	136,135,919	136,462,374		
Change in Unearned Premiums	(6,085,990)	(6,480,130)		
PREMIUMS EARNED	130,049,929	129,982,244		
Losses and Loss Adjustment Expenses	94,527,874	96,379,267		
Commissions	25,247,991	23,967,833		
Other Underwriting Expenses	22,459,534	22,432,172		
TOTAL LOSSES AND EXPENSES	142,235,399	142,779,272		
GAIN (LOSS) FROM UNDERWRITING	(12,185,470)	(12,797,028)		
NET INVESTMENT INCOME	18,450,696	19,408,123		
OTHER INCOME, NET	418,552	188,307		
DIVIDENDS TO POLICYHOLDERS	(954,681)	(754,249)		
GAIN FROM OPERATIONS	5,729,097	6,045,153		
Realized Gains (Losses) on Sales of Investments	939,938	(775,504)		
Federal Income Taxes	(310,000)	(174,000)		
NET INCOME	6,359,035	5,095,649		
Change in Unrealized Appreciation of Investments	3,748,272	(2,055,557)		
Equity in Earnings (Loss) of Subsidiaries	491,675	(1,385,419)		
Change in Conditional Reserves	(65,240)	4,897,410		
Other Surplus Changes, Net	136,432	1,193,927		
INCREASE IN POLICYOWNERS' SURPLUS	\$ 10,670,174	\$ 7,746,010		

The finanical statements do not reflect any potential negative impact of California Proposition 103.

These financial statements include the accounts of MSI Insurance Company.

Certain 1990 amounts have been reclassified to conform to 1991 presentation.



Modern Service Insurance Company

FINANCIAL STATEMENTS

BALANCE SHEETS (UNAUDITED)

DECEMBER 31	
1991	1990
\$ 16,401,203	\$ 15,783,075
1,351,675	884,657
850,950	126,710
41,525	
1,641,507	804,584
610,713	734,770
348,487	271,600
	354,505
202,581	39,366
\$ 21,448,641	\$ 18,999,267
	1991 \$ 16,401,203 1,351,675 850,950 41,525 1,641,507 610,713 348,487 202,581

LIABILITIES AND STOCKHOLDERS' EQUITY

TOTAL LIABILITIES AND STOCKHOLDERS' EQUITY	\$ 21,448,641	\$ 18,999,267
TOTAL STOCKHOLDERS' EQUITY	10,563,281	9,579,936
Unassigned Surplus	8,213,281	7,229,936
Additional Paid-in Capital	1,100,000	1,100,000
Capital Stock	1,250,000	1,250,000
STOCKHOLDERS' EQUITY		
TOTAL LIABILITIES	10,885,360	9,419,331
Due to Affiliates	1,042,340	511,916
Accrued Expenses and Other Liabilities	595,632	477,173
Reinsurance Payable on Paid Losses	478,398	485,436
Unearned Premiums	2,437,376	1,883,823
Reserves for Losses and Loss Adjustment Expenses	\$ 6,331,614	\$ 6,060,983

FINANCIAL STATEMENTS

STATEMENTS OF OPERATIONS (UNAUDITED)

	YEAR ENDED 1991	DECEMBER 31 1990
UNDERWRITING		
Premiums Written and Assumed	\$ 11,546,005	\$ 6,921,344
Less Reinsurance Ceded	3,371,771	88,150
Net Premiums Written	8,174,234	6,833,194
Change in Unearned Premiums	(553,553)	536,288
PREMIUMS EARNED	7,620,680 7,3	
Losses and Loss Adjustment Expenses	5,742,178	5,424,943
Commissions	594,172	849,250
Other Underwriting Expenses	1,620,526	1,576,792
TOTAL LOSSES AND EXPENSES	7,956,876	7,850,985
GAIN (LOSS) FROM UNDERWRITING	(336,195)	(481,503)
NET INVESTMENT INCOME	1,477,957	1,913,064
OTHER EXPENSES, NET	(140,829)	(82,263)
GAIN FROM OPERATIONS	1,000,932	1,349,298
Realized Gains on Sales of Investments	34,047	115,994
Federal Income Taxes	(262,000)	(249,000)
NET INCOME	772,979	1,216,292
Change in Unrealized Appreciation of Investments	212,084	(142,844)
Dividend to Stockholders	—	(4,000,000)
Change in Conditional Reserves		126,000
Other Surplus Changes, Net	(1,719)	29,723
INCREASE (DECREASE) IN UNASSIGNED SURPLUS	\$ 983,345	\$ (2,770,829)

Modern Service Insurance Company is jointly owned by Mutual Service Casualty Insurance Company and Mutual Service Life Insurance Company.

The finanical statements do not reflect any potential negative impact of California Proposition 103.

Certain 1990 amounts have been reclassified to conform to 1991 presentation.



FINANCIAL STATEMENTS

BALANCE SHEETS (UNAUDITED)

DECEMBER 31	
1991	1990
\$ 244,117,463	\$ 235,168,316
407,139	316,914
119,435,806	135,312,626
14,662,578	13,351,330
14,042,152	13,433,670
5,408,046	4,873,866
1,455,981	1,228,347
22,308,420	28,520,255
1,019,883	
1,360,559	1,381,290
7,275,507	7,080,979
2,145,396	3,760,941
49,648,493	38,395,755
\$ 483,287,423	\$ 482,824,289
	1991 \$ 244,117,463 407,139 119,435,806 14,662,578 14,042,152 5,408,046 1,455,981 22,308,420 1,019,883 1,360,559 7,275,507 2,145,396 49,648,493

LIABILITIES AND POLICYOWNERS' SURPLUS

LIABILITIES		
Policy Reserves	\$ 379,393,095	\$ 391,498,955
Dividends on Deposit	13,937,410	13,865,361
Dividends Payable	3,302,143	3,025,457
Policy and Contract Claims	623,797	616,832
Accrued Expenses and Other Liabilities	3,774,607	3,587,668
Due to Affiliates	2,696,476	2,846,821
Mandatory Securities Valuation Reserve	5,207,226	4,737,360
Voluntary Mortgage Valuation Reserve	6,069,414	6,483,284
Separate Account Liabilities	49,648,493	38,395,755
TOTAL LIABILITIES	464,652,661	465,057,493
POLICYOWNERS' SURPLUS		
Guaranty Funds	500,000	500,000
Unassigned Surplus	18,134,762	17,266,796
TOTAL POLICYOWNERS' SURPLUS	18,634,762	17,766,796
TOTAL LIABILITIES AND POLICYOWNERS' SURPLUS	\$ 483,287,423	\$ 482,824,289

FINANCIAL STATEMENTS

STATEMENTS OF OPERATIONS (UNAUDITED)

	YEAR ENDED DECEMBER 31 1991 1990	
INCOME:		
Premiums and Annuity Considerations	\$ 55,040,401	\$ 63,739,226
Net Investment Income	39,449,081	41,704,337
Reinsurance Commissions from Affiliate	10,269,423	12,451,986
Other Income	2,137,113	2,179,916
TOTAL	106,896,018	120,075,465
BENEFITS AND EXPENSES:		
Death and Other Contract Benefits	3,655,803	5,806,522
Annuity and Cash Value Payments	82,308,952	102,931,286
Change in Policy Reserves	(4,792,665)	(17,309,960)
Commissions	4,250,106	5,090,231
General Expenses	15,977,402	16,006,821
TOTAL	101,399,598	112,524,900
GAIN FROM OPERATIONS BEFORE DIVIDENDS	5,496,420	7,550,565
Dividends to Policyowners	1,709,015	1,723,378
GAIN FROM OPERATIONS	3,787,405	5,827,187
Federal Income Taxes on Operations	(183,863)	(265,000)
Realized Gains (Losses) on Investments, Net of Taxes	(1,364,054)	941,106
NET INCOME	2,239,488	6,503,293
Change in Unrealized Appreciation of Investments	(84,788)	(1,385,361)
Equity in Earnings (Loss) of Subsidiaries	491,675	(1,385,414)
Change in Mandatory Securities Valuation Reserve	(469,866)	2,810,618
Change in Voluntary Mortgage Valuation Reserve	413,870	(4,813,163)
Interest on Surplus Note	(821,091)	(885,601)
Surplus Note Repayment	(867,966)	(661,661)
Other Surplus Changes, Net	(33,353)	478,950
INCREASE IN POLICYOWNERS' SURPLUS	\$ 867,966	\$ 661,661

Certain 1990 amounts have been reclassified to conform to 1991 presentation.



Board of Directors



Bruce G. Anderson Chairman Executive Vice President and Chief Executive Officer ALCECO, Albert City, Iowa



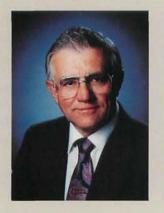
Donald R Armstrong Vice Chairman President and General Manager (retired) Universal Cooperatives Inc. Bloomington, Minnesota



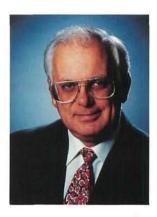
J. Clark Boatman Controller Luckey Farmers Inc. Woodville, Ohio



Donald R. Gilles General Manager Durand Cooperative Durand, Wisconsin



Eugene N. Hager Farmer St. Peter, Minnesota



Warner Isaac Executive Vice President Select Foods Inc. Hayward, California



Norman T. Jones Executive Committee Chief Executive Officer GROWMARK Inc. Bloomington, Illinois



Gasper Kovach, Jr. Chief Executive Officer Highland-Exchange Service Cooperative (HESCO) Waverly, Florida



Russell B. Porath General Manager Sioux Valley Cooperative Watertown, South Dakota



Dixie Lee Riddle Farmer Mead, Washington



John B. Shaffer Owner, Shaffer Farms Inc. Pipestone, Minnesota

Senior Corporate Officers

President and Staff



James F. Van Houten CLU, CPCU President and Chief Executive Officer



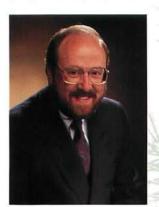
Charles W. Quandt Vice President and General Manager Property/Casualty Operations



Robert L. Gaecke, FLMI Vice President and General Manager Life/Health Operations



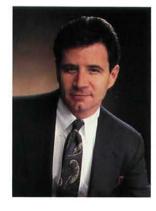
Stephen L. Rohde, FLMI Vice President Finance, and Treasurer



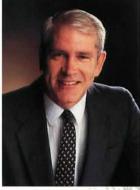
Randall I. Stoneking CLU, FLMI, RHU, LUTCF Vice President Agribusiness Sales



Jerome L. Sychowski, FLMI Vice President Administration



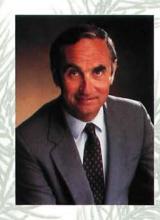
Joseph Randal Powers CLU, ChFC Vice President Agency Sales



Vice President

Marketing Planning

Thomas R. Schori PhD, CLU, ChFC



Chester A. Zinn, Jr. LLB, LLM, FLMI Vice President General Counsel and Corporate Secretary

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Division Heads and Additional Key Corporate Contacts



Commercial Actuarial Liz Becker, CPA, Director, Financial Analysis and Internal Audit Alan P. Blackwell, FSA, MAAA, Chief Life Actuary Deb Cochran, Director, Corporate Communications Brian Deschneau, Director, Operational Accounting Paul Doxsee, CLU, FLMI, Director, Pension Administration Jon Farris, Director, Casualty Underwriting Mike Fox, Director, Casualty Services Jack Goetzke, AIC, Director, Casualty Claims Don Gray, CPA, FLMI, Vice-President, Controller and Assistant Treasurer Jeff Hagen, Investment Officer, Real Estate Mike Henderson, FLMI, Director, Individual Administration Greg Hubert, CPCU, Director, Compliance and Underwriting Services Ron Kaliebe, CFA, Investment Officer, Securities Lloyd Keller, Director, Reserving/Reinsurance Hicri Koroglu, FLMI, Director, Technical Services Bruce Lee, FLMI, CSP, Director, Systems and Programming Jim Melchior, Director, Agency Sales Jack Moore, JD, Director, Claims Counsel Ken Petersen, Director, Office Systems and Services Lee Peterson, FLMI, CLU, Director, Group Administration Rod Schnuckle, CDP, Director, Data Center Colleen Swanson, HIAA, Group Sales Manager Gil Wenzel, Director, Human Resources Chuck White, FCAS, MAAA, CPCU, Chief Casualty Actuary Steve White, CLU, ChFC, Director, Pension Sales Michele Williams, CPA, Director, Internal Audit

Richard Atkinson, FCAS, MAAA, Director,





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