

Insurance History – Product Session Survey 11-9-10

Thank you for attending the Product session today. We want to continue to provide employees with sessions that are of interest and meet their needs. Please provide us with your feedback and send to Linda Literski.

1. Did this session meet your expectations? If not, why?

Yes (8) - and it was fun!

- I found it very interesting
- It was very informative and Matt did a great job keeping what could have been a very boring subject – interesting.
- It was very well presented without being a formalized classroom setting. It provided a historical perspective while keeping the topic lively. It gave a current perspective, as well, by looking at current trends in auto safety, etc.
- This session was much more interesting than I expected. Matt did a great job!
- It was very enjoying and full of information I did not know. Matt did a great job of keeping my interest.
- Way more interesting than my expectations. Not because of the speaker, because of the content. Matt made it VERY fun and interesting.
- I enjoyed the session. I really liked hearing about the ancient history of insurance up thru today. Matt used visuals very well. I'm glad this wasn't just about MSI/COUNTRY. I would say it exceeded my expectations actually. Matt's presentation was very interesting and informative. He is a very good speaker.
- This session was very entertaining, but really did not go into insurance history as it pertains to our insurance jobs. It was a good look at some general information, and not what I expected.
- I thought this was a very good session. It was so interesting and Matt did such a great job.
- Yes, but it was a lot to cover! The speaker and material were very funny and interesting. However, the speaker tended to speak fast and summarize the slides quickly. At times, I felt lost and needed to catch up.
- This is the best product session I have ever been to. I loved the slide show. Matt knew everything about this subject. He made this session so interesting.
- Thank you for having Matt.

2. What topics would you like to see in the future?

- It seemed like Matt ran out of time in this presentation. It might be interesting to hear more about the life insurance industry.
- How about something on Life Ins. Something on why it is needed or not as some people do not actually need it.
- Walk thru of how a policy flows thru all the systems. From financial rep providing a quote to the end. Same for a claim. One hears of so many systems but not sure where they fit in (i.e. Siebel, FadePlus, Prospecting Pro, XPressions, etc.)
- Claims related topics. Statistics on losses both home and auto. Maybe worst cars for crashes, most common fire losses, etc.
- Home Inventory – Insurance session